

Thank you for ordering Ruff Wear Performance Dog Gear!

We recommend *carefully* trying on your new dog gear **indoors**, *keeping the packaging intact*, before your next adventure. Correct fit is critical to the performance of Ruff Wear products.

Ruff Wear will gladly accept a return or make an exchange if the product is in new and resalable condition. Please use this form and complete the sections below for returns and exchanges.

Not right? Simply return it.

REASON CODE*	ITEM NUMBER	PRODUCT DESCRIPTION	QTY

RETURN REASON CODES* **01** Too small **02** Too large **03** Too short **04** Too long **05** Did not like

Ruff Wear Returns:

- 1 Complete the return section above.
- 2 Enclose this form with the item(s) you're returning and provide your name, order #, email, and phone #.

NAME _____

ORDER NUMBER _____

EMAIL _____

PHONE NUMBER _____

- 3 Ship your package by UPS, FedEx, or Insured Mail.

Ruff Wear Exchanges: To make an exchange, please follow the above return process, and then place a new order for the items you would like. Exchanges are handled as separate transactions. Your return will be credited to your credit card and your new order will be charged to your card when shipped.



ruffwear
performance dog gear

Questions? Call us toll free 888-783-3932 Mon-Fri 8am-4:30pm PST
or email support@ruffwear.com

cut along dotted line



Ruff Wear, Inc.

Returns Department

354 SE Logsdon St, Unit 125

Bend, OR 97702